

February 2025: *The Latest in LTSS*



In a collaborative effort, leadership members from various agencies in our region have partnered to compile and distribute streamlined communication to our stakeholders in long-term care and supports.

We invite you to actively share this information with your stakeholders, ensuring widespread distribution. All issues of this newsletter can be found on the TRE website [here](#).

The Latest

Federal Executive Orders and Changes

Significant and quick activity continues at the federal level. Currently, Medicaid services for individuals with disabilities have not been affected. All systems and services remain in place in Colorado's LTSS system. Provider billing systems have also been addressed to ensure providers are able to bill for services. Current efforts locally are focused on providing resources for up-to-date information and toolkits to support businesses and people receiving services. We have included some of these below.

Resources

- Chart of Executive Orders and Impact - [Chart of Executive Orders](#)
- Updated national information and advocacy toolkit - [Home | ANCOR](#)
- Immigration Legal Resource Center - [Mission | Immigrant Legal Resource Center | ILRC](#)
- Sign up for OCL and HCPF Communications - [Signup Form](#)

TRE Updates

- TRE received notice from a couple of Members that they had been contacted by a person stating to represent TRE and requested personal information such as maiden name, Social Security Number. Fortunately, TRE was notified by a Member of this occurrence. Information was posted to TRE's website warning Members of this phishing activity. If partners hear of other Members who have received a similar call, please notify the TRE Service Coordinator.

BEWARE OF SCAMS!



HCPF Updates

- **HCPF Terminates MedRide's Contract** – HCPF terminated MedRide's contract effective February 7, 2025 and as a result MedRide is no longer allowed to provide NEMT services for Colorado Medicaid. Medicaid recipients are encouraged to provide a new provider from this list [Non-Emergent Medical Transportation \(NEMT\) Service Areas | Department of Health Care Policy and Financing](#). Members can also call 800-221-3943 to get help finding an NEMT provider.
- **Medicaid Buy-In Program Premium Payments** – Monthly premium payments for the Medicaid Buy-In Program will start again in May, 2025. Initial notifications have been sent to recipients. Payments, based on monthly income, will need to be paid in order for a Member to maintain Medicaid under this program. A premium letter will be sent in April to recipients stating the amount owed each month. First month payment will be due by May 15, 2025. Payments can be made online or with a check or money order.

What Members Should Know

- Colorado Medicaid has not been impacted by federal Executive Orders and Members' services remain in place.
- If a Member is told that their Medicaid is on hold, they should reach out to their TRE Service Coordinator to determine the reason. While the issue may be a misunderstanding created by recent federal funding freezes, it is also possible it has been placed on hold for a different reason that needs resolution.
- If someone calls a Member claiming to be from TRE and asks for the Member's maiden name and social security number, the Member should not provide this. TRE will never ask for a maiden name and will only request a social security number during the intake process.
- Anyone receiving Medicaid through the Medicaid Buy-In Program should expect a notification of a premium payment for this benefit. They will receive notification in the very near future of this as well as a statement of the amount owed in April. The first month payment, based on income, will be due May 15, 2025.

What The Acronyms Mean

- Acronym Guide: [Office Of Community Living Acronym Glossary | Colorado Department of Health Care Policy & Financing](#)
- Member = person in services
- CCM = Care and Case Management system (statewide Member health record). This replaced the Benefits Utilization System (BUS)
- HCPF = Health Care Policy and Financing
- CMA = Case Management Agencies. Formerly CCBs and SEPs.
- CMRD = Case Management Redesign
- DSA = Direct Service Area. This is how CMRD designated CMAs. TRE works with both DSA 11 (El Paso, Park, and Teller Counties) and DSA 12 (Pueblo County).
- LTSS = Long Term Services and Supports. Also known as HCBS (Home and Community Based Services) or LTC (Long Term Care).
- OCL = Office of Community Living