



## For Immediate Release

March 1, 2023

### **The Resource Exchange to start Case Management Services in Pueblo County**

*TRE will assume case management responsibilities beginning March 1, 2024*

The Resource Exchange (TRE) was awarded the Case Management Agency (CMA) contract with the Colorado Department of Health Care Policy and Financing (HCPF) to provide case management services to people enrolled or enrolling into all Long-Term Services and Supports (LTSS) in Pueblo County. TRE will assume these case management responsibilities March 1, 2024.

Based on a member's services, case management was previously located at either the Pueblo County Department of Human Services (DHS) or Colorado Bluesky Enterprises (CBE). A coordinated process has transitioned current members and their case management services for Community Centered Board (CCB/intellectual and developmental disability services) and Single-Entry Point (SEP/non-intellectual and developmental disability services) waivers to TRE. Some services will remain with Pueblo County DHS as a subcontractor. **Member services will not change or experience disruption.**

Colleen Batchelor, TRE's CEO said, "TRE was awarded the contract for this area because of our experience serving both SEP and CCB members and our strong focus on collaboration. We are working diligently with our partners at Pueblo County DHS and Colorado Bluesky Enterprises to ensure a smooth transition for members."

"Pueblo County DHS is looking forward to continued collaboration with The Resource Exchange as a Subcontractor of case management in Pueblo County. Pueblo County DHS has dedicated staff who are invested in continuing to serve our members of Pueblo County in this joint effort. Pueblo County DHS would like to express their gratitude to staff who continued to serve in this capacity under difficult circumstances," said Russell Guerrero, Pueblo County DHS Human Services Deputy Director Family and Adult.

#### **MORE INFO:**

- **A Pueblo-specific web page on the TRE website** contains regularly updated information and FAQs about the transition: [Case Management Changes In Colorado](#)
- **Case Management Redesign is happening across Colorado:** [Department of Health Care Policy & Financing](#)

*Advocating for independence and inclusion, The Resource Exchange (TRE) partners with children and adults who have a variety of disabilities, delays, mental health or long-term care needs. We do this using a person-centered approach in coordinating care, promoting choices, and collaborating with community partners.*

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