November 1, 2023

Dear MEMBER FNAME LNAME,

This letter is to inform you of an upcoming change regarding your case management agency. On March 1, 2024 your current case management agency, Colorado Bluesky Enterprises Inc, will no longer provide case management services in your county. Your new case management agency will be The Resource Exchange.

What This Means for You

You may have questions about what this change means for you. Below are answers to common questions about this change:

Q: Do I need to take action because of this change?
A: No. There is no action you need to take. Colorado Bluesky Enterprises Inc. will work with The Resource Exchange to transition your case management services. If you have questions about this transition, please reach out to your current case manager.

Q: Are the services I receive, as outlined in my service plan, going to change?
A: No. Your services will be the same.

Q: Will I get a new case manager?
A: Because your case management agency is changing, you may have a new case manager working with you. You will receive information from The Resource Exchange including your case manager's contact information.

Q: Who do I go to for other questions I have?
A: Questions you have before March 1, 2024 should be directed to Colorado Bluesky Enterprises Inc. Questions you have on or after March 1, 2024 should be directed to The Resource Exchange. Contact information for each is below:

CURRENT CASE MANAGEMENT AGENCY	**NEW CASE MANAGEMENT AGENCY**
Danna Smith, Colorado Bluesky Enterprises Inc.	Nancy Vigil, The Resource Exchange
115 West 2nd St.	6385 Corporate Drive Suite 100
Pueblo, CO 81003	Colorado Springs, CO 80919
(719) 562-2404	(719) 785-6411
https://coloradobluesky.org	info@tre.org / www.tre.org

We are working diligently to ensure that this transition is seamless for you. You will receive a letter from The Resource Exchange with additional information and next steps in the next several weeks. It is our pleasure to work with you.

Sincerely,

The Resource Exchange